



Who can have a Taking Part advocate?

Anyone with a health and social care need, living in Shropshire who is of working age.

How do I find out more?

You can telephone 01743 363399
and speak to one of our team



Email us at takingpart@takingpart.co.uk

Visit our website at www.takingpart.co.uk

Follow us on Twitter @TakingPart

Like and follow us on Facebook @Takingpart.

Advocacy Under the Care Act in Shropshire

Advocacy

An advocate can support you to speak up for yourself, or speak on your behalf if you need them to.



Be the change

This service is free, confidential and independent and available to anyone over the age of 18 and living in Shropshire.

Changing Times, Changing Lives

Care Act 2014

The Care Act 2014 states that local authorities have a duty to involve an individual, with care and support needs, in any assessment or decision making process about them, to ensure that their individual needs are met and that their voice is heard.

Most people are able to be involved and engaged in Care Act processes, but some people need support to ensure this happens. The Care Act states that some people may require support to engage in these processes if they cannot do this for themselves. This support can be carried out by a family member or friend where appropriate but if no-one is available, the local authority has a duty to request an independent advocate to support them.

A Care Act Advocate can support a person to take part in and understand the process when the local authority need to:

- Complete a care and support needs assessment
- Complete a carer's assessment or a young carer's assessment
- Complete or review their care and support plan
- Make a safeguarding enquiry or arrange a safeguarding adults review
- Challenge a decision made

A Care Act advocate will support a person to:

- Help them to understand their rights
- Understand the purpose of the Care Act process they are going through
- Help to establish the best way to support them, taking into account their understanding and communication needs
- Attend meetings with professionals from social care, health services and other people
- Explain to professionals and others involved what they feel their support needs are
- Understand information written about them and check it is correct
- Understand different options and models of care & support and how these could be tailored to suit their needs
- Decide how their support should work and what outcomes they want
- Support them to express their views, wishes and choices and ensure others are listening
- Challenge any decisions that they are not happy with



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